



**WARM FRIENDLY
WELCOMING RELAXED
PROFESSIONAL**

Goldsworth Road
DENTAL CENTRE

96 Goldsworth Road, Woking GU21 6LN

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www.goldsworthroaddental.co.uk
www.wokingsmiles.co.uk



Thank you for choosing Goldsworth Road Dental Centre.

We are delighted that you have decided to join our practice.

Our aim is to provide our patients with dental care that is of a consistently high standard through the continuous development of our staff and services. We take pride in ensuring your visit is as easy and comfortable as possible and in offering support and advice to help you to care for your teeth and gums for life.

As a family-orientated practice, we enjoy the interaction with three generations of some of our longest serving families! We warmly welcome suggestions from our patients as to how we might better meet their needs.

Type of care

We offer private dental care to our adult patients and are able to provide treatment under the terms of the NHS to children aged 18 and under (under 19 if in full-time education).

Useful information

We employ stringent cross-infection control procedures, in keeping with the current best standards of practice. The practice is also fully computerised including the latest digital radiography.

Complaints

We aim to make your visit to us as comfortable as possible. However, if you have a complaint please arrange to talk to the practice manager, Karina Hollmann-Adly.

We will listen to your concerns sympathetically and in privacy, and we will explain our complaints procedure to you.

A copy of our complaints procedure is available to download from our website.

Our payment policy

It is our practice policy to give patients full information about the cost of their dental work before any treatment is undertaken. Please ask us for a list of our private fees.

We will always provide a written estimate and treatment plan.

You may pay for your dental care by cash or credit/debit card (we can also take credit/debit payments by telephone). We also offer a range of flexible payment options to allow you to spread the cost of your treatment.

We try to make payment as straightforward as possible. Our normal policy is that patients are asked to pay a proportion each visit and the balance on completion of treatment.

Late cancellations or missed appointments will be charged for.

Emergencies

In an emergency, please telephone the surgery before 10.00 am to be seen that day. Patients in pain will be seen as soon as possible but it may not be possible to see your normal dentist.

When the surgery is closed, our out-of-hours service will give details of our emergency arrangements and can connect you to our on call dentist who will be able to offer advice, or in extreme cases, arrange to see you at the practice, in which case a callout fee is applicable.



Spread the cost

At Goldsworth Road Dental Centre, we believe it is our mission to improve your oral health as well as maintain it, which is why we offer you the opportunity to spread the cost of your routine dental care through one of our monthly membership plans.

The key benefits of being a member include:

- Regular dental and hygiene appointments helping you to look after your teeth for life
- Set monthly payments to help you to spread the cost of your routine dental care
- Discounts on most private treatments to help you to save and smile
- Worldwide Dental Trauma and Emergency Callout Insurance to give you peace of mind.

Ask a member of the team for more information.



About us

Our dedicated team is led by Mr A K Pritchard and Mrs C J Pritchard who work with a team of associates and are supported by hygienists, dental nurses and the reception team.

Dentists:

Mr A K Pritchard
BSc (Hons) BDS (Hons) (London) LDS RCS (Eng) Dip FOD
GDC no. 59736, 1984

Mrs C J Pritchard
BDS (Hons) (London) LDS RCS (Eng) Dip FOD
GDC no. 58516, 1983

Mrs N J Triffitt BDS (London)
GDC no. 63495, 1988

Miss F J Martin BDS (Hons) (Cardiff)
GDC no. 103489, 2006

Mr B Kemsley BDS (Newcastle)
GDC no. 192331, 2010

Mrs G Athwal MFDS RCS Edin MFGDP (UK) BDS
GDC no. 82348, 2006

Practice nurses

All of our dental nurses are registered with the General Dental Council in accordance with the regulations introduced in 2008. One of their most important roles is to help you feel comfortable during your treatment. Please do not hesitate to ask them if they can help in any way with your care or understanding.

Please feel free to talk to them about any apprehensions you may have so that they may set your mind at rest. All have received appropriate training and the advice given by them is strictly in accordance with guidelines laid down by the principal.

Hygienists:

Mrs V J Bonilla EDH
GDC no. 5824, 2001

Ms K Rayner EDH
GDC no. 3726, 1989

Miss S Sheen BSc (Ports) (Hygienist/Therapist)
GDC no. 166499, 2015

Management:

Ms Karina Hollmann-Adly (Practice Manager)

Ms Helen Vine (Head Receptionist)

Ms Pauline Robinson (Head Nurse)

Receptionists

They will be your first point of contact with the practice. They are there to help you, and to ensure that you have all the information necessary for the success of your first and subsequent visits to the practice.

You can make an appointment for an initial consultation via reception, either in person, by telephone or online from our website.

Prior to your appointment with the dentist you will be asked to complete a confidential medical questionnaire together with a smile check. This will help us to understand your personal requirements with regard to treatment and allow you to identify any specific areas of concern, e.g. fear of dentists, gum problems or any dissatisfaction with the appearance of your teeth.

We're here for you and your dental health

Not only are we here to provide you with your routine dental care but we also offer a full range of dental services, which can be tailored to suit your individual needs. As we are able to offer the majority of types of dental treatment, it avoids the need for referrals and allows you to have all your treatment carried out in familiar surroundings.

All evidence shows that the long term health of teeth and dental implants depends upon a high standard of daily tooth cleaning. Without regular professional monitoring the level of cleaning inevitably decreases. The majority of patients with a tendency for gum problems, and those with multiple dental implants, will require regular hygienist visits. Different dental situations require different types of tooth cleaning aids. Each patient will receive a prescription for their individual requirements.

Smoking, drinking and unhealthy diets increase the risk of mouth cancer. Screening for early detection increases survival rates, as does altered habits following professional advice. Decay can be much more readily treated and spread can be prevented if detected at an early stage.

Children can benefit from preventive treatment including diet advice, application of fluoride and fissure sealants, and provision of sports mouth guards to prevent damage.

Our treatments include:

- Crowns, bridges and veneers
- Dentures
- Implants
- Orthodontics
- Oral surgery
- Cosmetic dental services
- Hygienist services
- Tooth whitening
- Dental health education
- Preventive treatment

Cosmetic dentistry

People are often unhappy with the appearance of their teeth, most commonly because they are discoloured, chipped, worn, crooked or because they have unsightly gaps. The use of advanced cosmetic techniques can change all this and newer, minimally invasive technologies are available at this practice, including whitening and bonding.

Veneers

Porcelain veneers are thin 'fingernails' of porcelain which can be bonded to the outer surfaces of teeth. Veneers are very natural looking and can significantly improve the colour, shape and alignment of teeth.

Composite bonding

This is a simple and minimally invasive way to improve the aesthetics of your smile if you have any small gaps, chips or worn teeth. By 'bonding' tooth-coloured composite material to your existing teeth the shape, size and profile of your teeth can be positively transformed. It is usually a pain-free procedure as in most cases the teeth themselves do not need to be drilled in order to bond the material.

Tooth whitening

If your teeth are discoloured and yellow from ageing or stained from coffee, red wine and smoking, then tooth whitening is able to rejuvenate your dental appearance without the need for expensive crowns and veneers.

Tooth whitening works by applying a safe and specially formulated peroxide gel to the teeth, in laboratory-made moulds as a home procedure over a period of a few weeks.

Orthodontics

Orthodontics is a specialised branch of dentistry concerned with the treatment and improvement of crooked/crowded teeth and bite abnormalities. Its aim is to provide an attractive smile and a healthy and comfortable bite.

People of all ages can benefit from orthodontic treatment. An attractive smile with well-aligned and healthy teeth can be achieved at any age.

Fixed appliances are the most commonly used braces today, because they allow accurate positioning of the teeth. Other types of braces are also available that can straighten your teeth, sometimes without people knowing you are wearing a brace.

Implants

Dental implants have revolutionised the world of dentistry in the last ten years. They usually offer the best way of replacing missing teeth because they are stronger than teeth and avoid dental treatment to other neighbouring natural teeth.

The titanium screws are placed under normal local anaesthetic via 'key-hole' surgery. Several months later, pillars are attached and crowns and bridges are fitted in the usual manner. Dental implants can be used to replace a missing single tooth, to support bridges when several teeth are missing and to provide the anchors to support whole rows of fixed upper or lower teeth.



The good practice commitment

Here at Goldsworth Road Dental Centre we are accredited by the British Dental Association as a member of the Good Practice Scheme.

We operate according to the following principles:

- We aim to provide dental care of consistently good quality for all patients.
- We only provide care that meets your needs and wishes.
- We aim to make your treatment as comfortable and convenient as possible.
- We look after your general health and safety while you are receiving dental care.
- We follow current guidelines on infection control.
- We check for mouth cancer and tell you what we find.
- We take part in continuing professional development to keep our skills and knowledge up-to-date.
- We train all staff in practice-wide work systems and review training plans once a year.
- We welcome feedback and deal promptly with any complaints.

Every member of the practice is aware of the need to work safely under General Dental Council guidelines.

BDA Good Practice
Member



Surgery hours

Monday:	8.00 am - 5.00 pm
Tuesday:	9.00 am - 6.30 pm
Wednesday:	9.00 am - 5.00 pm
Thursday:	9.00 am - 5.00 pm
Friday:	9.00 am - 4.00 pm
Saturday:	By appointment only