



GOLDSWORTH ROAD  
DENTAL

## Temporary Closure

Dear Patients and Friends of Goldsworth Road Dental Centre,

We hope you are all keeping safe and well. Thank you for your continued loyalty and support, even during these uncertain times. Our thoughts go out to all of you who have been affected by this unprecedented situation.

Further to our e-mail to you all last Friday 20 March regarding the situation with Covid-19, we are now writing to you again to update you with how this rapidly evolving situation will affect your care at Goldsworth Road Dental Centre.

Following consultation with countless colleagues, opinion leaders, governmental bodies, medical colleagues in the direct frontline of dealing with Covid-19, we are very sad to say that we have made the immediate decision from Monday 23rd March 2020 to temporarily suspend all routine dental care and restrict our care to dental emergencies only for the foreseeable future.

Whilst sad, we believe this is unequivocally the best and only choice in present circumstances. Our absolute priority at Goldsworth Road Dental Centre has always been to ensure the safety and wellbeing of both our patients and also of our staff.

Our duty of care is not only to protect our patients and staff but also to minimise the spread of Covid-19 by enacting upon the social distancing measures as stressed by the government in recent days.

We shall continue to provide a telephone triaging system for any dental emergencies in the first instance and if of a suitable level of urgency then arrangements will be made for you to be seen at the practice. We shall be operating a telephone triage system on 01483495303 from 9am to 1pm Monday to Friday.

If you have an appointment with us in the diary already in the upcoming days / weeks then one of our team members shall give you a call in the near future to rebook it at a later date.

Again to reiterate, we would like to reassure you that, as always we are here for you and shall continue to act to ensure the health and the safety of our patients and team.

If you are in self isolation and would like someone to talk to please call us on 01483495303 and one of the team members will happily talk to you for a bit to help with the day.

If you are struggling for emergency supplies please give us a call and we will see if we can organise something to help you out. Unsurprisingly, we have some toothpaste and toothbrushes we can send out via post if needed.

We shall of course keep you updated with any developments and when the time is right, we look forward to welcoming you back to Goldsworth Road Dental Centre and bringing a smile back to you.

Please be safe, take care of yourselves, your loved ones and your communities.

With very best wishes from Andrew and Catherine Pritchard